Federation Parent Code of Conduct

Working Together for Every Child

At our Federation, we value the strong partnerships we have with parents, carers and families. By working together with kindness, mutual respect and understanding, we can create the very best environment for all children to learn, grow and flourish.

We kindly ask all members of our community to:

We Will:

- Treat all pupils, parents, carers, staff, governors and visitors with courtesy and respect.
- Communicate with school staff in a calm, polite and constructive manner.
- Follow the school's procedures when raising questions, concerns or complaints.
- Recognise that social media and messaging groups are not appropriate forums for resolving school concerns.
- Support the school's values and encourage children to show kindness, tolerance and respect for others.
- Work collaboratively with staff to achieve the best outcomes for every child.
- Respect the privacy and confidentiality of children, families and staff.
- Celebrate the successes and achievements of our school community.

We Ask That Parents and Carers Do Not:

- Use abusive, threatening, offensive or discriminatory language, either in person, in writing or online.
- Share confidential or sensitive information about pupils, families or staff.
- Make unsubstantiated allegations about members of the school community.
- Use social media, WhatsApp groups or other public forums to air grievances or encourage complaints against individuals.
- Approach staff aggressively or in a way that causes distress or concern.
- Take photographs or recordings of children other than their own without permission.

Raising Concerns

We understand that concerns may arise from time to time. If they do, please speak with us directly so that we can listen, understand and work with you to find a positive resolution. Most concerns can be resolved quickly through open and respectful communication.

Our Shared Commitment

Together, we have a responsibility to model the values we want our children to learn. By showing kindness, compassion, patience and respect in our interactions with one another, we help build a positive community where everyone feels valued, safe and supported.

Thank you for your continued support in helping us create a happy, caring and successful Federation community for all.