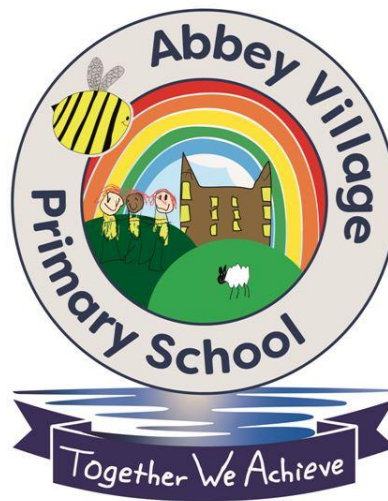


Parental Engagement Policy

Abbey Village Primary School



Approved by: Full Governing board

Date: 9th December 2025

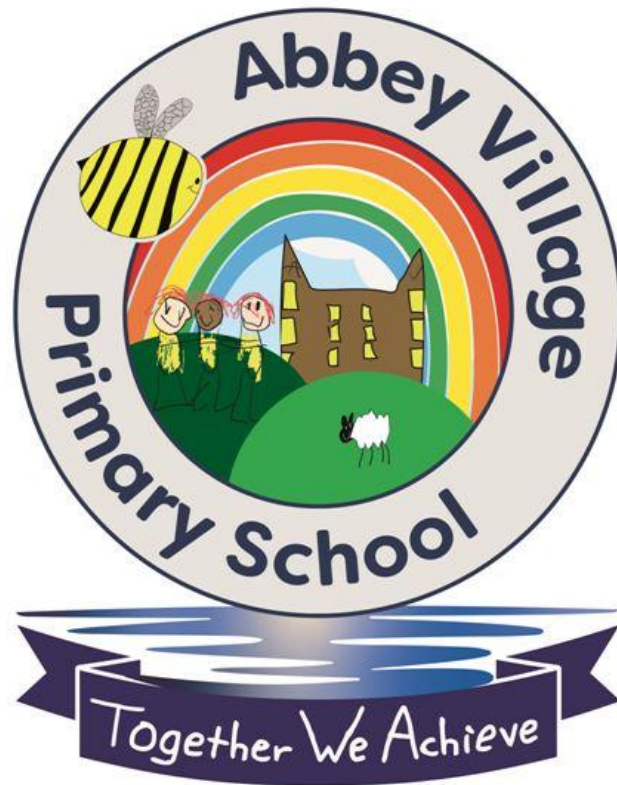
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Next review due by: December 2026

Our vision is to be a school where everyone can achieve and “be the best they can be” both individually and collectively as a community.



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1. Purpose and scope

At Abbey Village we are proud of the close community between our parents, staff, pupils and carers. We strive to ensure that our school offers a warm and nurturing environment. That means ensuring everyone has a safe and protective environment in which to learn and work, founded on mutual respect. We believe it's important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our behaviour policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

2. Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of Abbey Village Primary School
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Take reasonable measures to correct their own child's behaviour on the school premises and when attending off site events including trips and sporting events.
- Approach the right member of school staff to help resolve any issues of concern.

3. Behaviour that is not accepted and will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds, school trips and sports team matches)
- Swearing, or using offensive language
- Shouting at members of staff, pupils or other parents
- Threatening another member of the school community • Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school either named or indirectly identified through association, its staff or any member of its community, on social media platforms or any messaging platforms including WhatsApp Groups - which could bring the school into disrepute, bullying or a hate related content;
- Use of physical punishment against your child while on school premises
 - Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Chastising someone else's child - such an approach to a child may be seen to be verbal or physical assault and have legal consequences; any issues should be dealt with by school staff.
- Smoking, Vaping, drinking alcohol on the school premises
- Possession of drugs or alcohol on the school premises • Bringing dogs onto the school premises (other than guide dogs)
- Damaging or destroying school property • Unreasonable demands upon school staff to respond to a parental query, complaints or expectations for staff to communicate outside of normal working hours;
- Not use a recording device or phone, without the permission of all parties present in meetings.

4. Breaching the Policy

Abbey Village Primary School takes a zero-tolerance approach to these behaviours. If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- End a meeting or conversation and escort the parent from the premises
- Send a warning letter to the parent
- Not reply to communications that are relentless, offensive, abusive or derogatory
- Insist that the adult communicates with the Headteacher or via written communication only
- Invite the parent into school to meet with a senior member of staff or the Headteacher
- Report to the police incidents involving harassment, intimidation or bullying
- Contact the appropriate authorities (in cases of criminal behaviour, including libellous or hate related content published on social media platforms)
- Seek advice from the school's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the offending parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher. The headteacher will consult the chair of governors before banning a parent from the school site.

The interests of the child will continue to be paramount.

We trust that parents will assist our school with the implementation of this Parental Engagement Policy, and we thank you for your continuing support of our community.