

# Northway Community Primary School



## Care and Control Policy

Approved by: K.McKenzie

Last reviewed on: 19.1.26

Approved by *Governors*: 4.3.26

Next review due by: March 2027

## CARE AND CONTROL POLICY (incorporating Physical Restraint)

'The use of Positive Handling to support the management of physically challenging behaviour.'

The policy has been developed in response to DfE guidance, 'Restrictive Interventions, including Use of Reasonable Force, in Schools' (April 2026). It also takes cognisance of Government Guidance June 2019, 'Reducing the need for restraint and restrictive physical intervention'. Additionally, it follows the policies and guidance of Sefton Local Authority and will be drawn to the attention of the Sefton Safeguarding Children Partnership.

The policy should be read in conjunction with other school policies relating to interaction between adults and pupils, including Child Protection, Health and Safety and Behaviour Policies.

The policy has been prepared for the support of all teaching and support staff who come into contact with pupils and for volunteers working within the school to explain the school's arrangements for care and control. Its contents are available to parents and pupils. The school's Behaviour Policy is available for parents on the school website ([www.northwayprimary.co.uk](http://www.northwayprimary.co.uk)). There is also a statement including information on the use of reasonable force to control or restrain pupils. Parental consent is not required to restrain a pupil.

Staff in this school are trained to look after the pupils in their care. Staff have a duty to intervene in order to prevent pupils from hurting themselves or others. There may also be situations in which a child seriously disrupts good order or causes damage to property. If a member of staff ever needs to intervene physically, they will follow Northway's Positive Handling Policy.

### **Purpose of Policy:**

Good personal and professional relationships between staff and pupils are vital to ensure good order in our school. It is recognised that the majority of pupils in our school respond positively to the discipline and control practiced by staff. This ensures the well-being and safety of all pupils and staff at Northway Community Primary School. It is also acknowledged that in exceptional circumstances, staff may need to take action in situations where the use of reasonable force may be required. Northway acknowledges that physical techniques are only part of a whole setting approach to behaviour management.

Every effort will be made to ensure that all staff in this school:

- (i) Clearly understand this policy and their responsibilities in the context of their duty of care in taking appropriate measures where reasonable force is necessary and
- (ii) Are provided with appropriate training to deal with these difficult situations.

Northway Community Primary School makes a clear distinction in relation to the following: -

- 'Seclusion' where a child is forced to spend time alone against their will
- 'Time out' which involves restricting the child's access to all positive reinforcements as part of the behavioural programme
- 'Withdrawal' which involves removing the person from a situation which causes anxiety or distress to a location where they can be continuously observed and supported until they are ready to resume their usual activities.

At Northway Community Primary School, pupils will not be secluded.

### **Implications of the policy:**

Section 93 of the Education and Inspections Act 2006 enables school staff to use such force as is reasonable in the circumstances to prevent a pupil from doing, or continuing to do, any of the following:

- committing any offence (or, for a pupil under the age of criminal responsibility what would be an offence for an older pupil)<sup>1</sup>;
- causing personal injury to, or damage to the property of, any person including the pupil himself);
- Prejudicing the maintenance of good order and discipline at the school or among any pupils receiving education at the school, whether during a teaching session or otherwise. (Section 93 of the *Education and Inspections Act 2006* makes it clear that force may be used to prevent behaviour that prejudices the maintenance of school discipline regardless of whether that behaviour would also constitute a criminal offence.)

The application of any form of physical control places staff in a vulnerable situation. It can only be justified according to the circumstances described in this policy. Staff, therefore, have a responsibility to follow this policy and to seek alternative strategies wherever possible in order to prevent the need for physical intervention.

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<sup>1</sup> The age of criminal responsibility is currently 10 in England. For further information (and much else) provided by the National Youth Agency, see: <http://www.youthinformation.com> > Justice & Equality > Crime > Age of criminal responsibility.

**Reasonable force will only be used as a last resort when all other behaviour management strategies have failed or when pupils, staff or property are at risk.**

### **Definitions of Positive Handling:**

No legal definition of reasonable force within a school's context exists, however for the purpose of this policy and the implementation of it at Northway Community Primary School;

'Reasonable Force uses the minimum degree of force necessary for the shortest period of time to prevent a pupil harming himself, herself, others or property'.

The scale and nature of any physical intervention at Northway 'must be proportionate to both the behaviour of the individual to be controlled and the nature of the harm they might cause'. (DfES/DOH Guidance for Restrictive Physical Interventions, July 2002).

This policy does more than simply outline the use of physical. It aims to provide a transparent overview of how we use physical contact to both care for and, where appropriate control our pupils. Working within philosophy of 'Every Child Matters' with a particular focus in relation to the strands of 'staying safe' and 'enjoying and achieving', our Care and Control policy describes the acceptable physical interaction between staff and pupils on a daily basis. Based on the principles of moving from least intrusive to more restrictive holding we have divided interaction into three definable areas.

### Physical Contact:

Situations in which physical interaction occurs between staff and pupils to either care for pupils who may be distressed or have severe and profound learning disabilities, or in subject areas such as physical education in order to promote inclusive learning opportunities and deliver the National Curriculum. In addition, staff will also use positive touch to comfort pupils and as part of the PSHE curriculum in order to teach them more appropriate ways of seeking attention.

### Physical Intervention:

This may be used to divert a pupil from a destructive or disruptive action, for example guiding or leading a pupil by the arm or shoulder with little or no force. The important factor within these situations is that the child is physically compliant and "follows" the cue to be guided.

### Physical Control and Restraint/Restrictive Physical Intervention:

This will involve the use of reasonable force when there is an immediate risk to pupils, staff or property. It is important to note that the use of 'reasonable force' should be seen as a last resort. All such incidents are recorded and reported to parents and will be stored in an accessible way.

As indicated the level of compliance from the pupil determines whether or not the interaction is an intervention or a control/restraint. If in doubt, then staff should always record the incident using the school's standard recording form.

### **Underpinning values:**

Everyone attending or working in this school has a right to:

- recognition of their unique identity;
- be treated with respect and dignity;
- learn and work in a safe environment;
- be protected from harm, violence, assault and acts of verbal abuse.

Pupils attending this school and their parents have a right to:

- individual consideration of pupil needs by the staff who have responsibility for their care and protection;
- expect staff to undertake their duties and responsibilities in accordance with the school's policies;
- be informed about school rules, relevant policies and the expected conduct of all pupils and staff working in school;
- be informed about the school's complaints procedure.

The school will ensure that parents/carers and pupils understand the need for and respond to clearly defined limits, which govern behaviour in the school. In turn parents/carers are to promote the good behaviour of their child and that efforts have

been made by them to ensure that he/she understands and follows the school's Behaviour Policy.

### **Authorised staff:**

At Northway Community Primary School, the power to use reasonable force applies to any member of staff, and any other person to whom the Head has authorised to have control or charge of pupils. This can also include people to whom the Headteacher has given temporary authorisation to have control or charge of pupils such as unpaid volunteers.

The power may be used where the pupil (including a pupil from another school) is on the school premises or elsewhere in the lawful control or charge of the staff member (eg a trip or visit).

The Headteacher is responsible for making clear to whom such authorisation has been given, in what circumstances and settings they may use force and for what duration of time this authorisation will last. Where appropriate, children will have Individual Positive Handling Plans which will outline the strategies to be used. The Headteacher will ensure that those authorised are aware of and understand, what the authorisation entails. Those whom the Headteacher has not authorised will be told what steps to take in the case of an incident where control or restraint is needed.

Support Services will have their own policies for Care and Control of pupils. When working within school, it is the Headteacher's responsibility to ensure that colleagues from Support Services are aware of school policy and practice. The Headteacher in the school will be accountable for their actions while in the school.

### **Principles:**

Physical techniques are not used in isolation and Northway Community Primary School is committed to ensuring that as a result of incidents learning opportunities are created for children that allow them to 'own' and take responsibility for their behaviour.

In addition, procedures will be put in place to ensure that appropriate support is provided for staff and that following an incident pupil/staff relationships are rebuilt and repaired to ensure that a positive learning environment is maintained.

When restrictive interventions are used we always take account of a young person's;

- age,
- gender,

- level of physical, emotional and intellectual development,
- special needs,
- social context.

Where appropriate Positive Handling Plans are written for individual pupils and where possible, these will be designed through multi agency collaboration e.g. when devising Learning Support Plans or social care plans.

Risk assessments are completed against each child when physical restraint may need to be used in the context of the identified target behaviour(s) and environments in which they occur. The assessment should identify the benefits and the risks associated with the strategies being proposed.

Training in this area includes a comprehensive review of the agreed standard incident monitoring forms and any school-specific pupil level recording that is being used for planning and evaluating behaviour modification strategies.

Teachers or other staff whose job includes responsibility for pupils cannot lawfully be prevented from using reasonable force. The absence of accredited training does not preclude a member of staff from using reasonable force when needed.

### **Strategies for dealing with challenging behaviour:**

As endorsed in the school's Behaviour Policy, staff utilise consistent positive strategies to encourage acceptable behaviour and good order.

Every effort will be made to resolve conflicts positively and without harm to pupils or staff, property, buildings or the environment. Where unacceptable behaviour threatens good order and discipline and provokes intervention, some or all of the following approaches should be taken according to the circumstances of the incident:

- Verbal acknowledgement of unacceptable behaviour with request for the pupil to refrain; (this includes negotiation, care and concern)
- Further verbal strategies stating:
  - that this is a repeated request for compliance;
  - an explanation of why observed behaviour is unacceptable;
  - an explanation of what will happen if the unacceptable behaviour continues.
- A reminder that physical intervention may well be used.

- Physical intervention. Reasonable force being used to prevent a child harming him or herself, others or property.

### **Types of Incident:**

Examples of situations that may call for judgments of this kind include:-

- A pupil attacks a member of staff or another pupil;
- Pupils are fighting, causing risk of injury to themselves or others.
- A pupil is committing, or on the verge of committing, deliberate damage to property.
- A pupil is causing, or at risk of causing, injury or damage by accident, through rough play, or by misuse of dangerous material(s) object(s).
- A pupil absconds from a class or tried to leave school other than at an authorised time. Refusal of a pupil to remain in a particular place is not enough on its own to justify use of force. It would be justifiable where allowing a pupil to leave would:
  - Entail serious risks to the pupil's safety (taking account age and understanding), to the safety of other pupils or staff, or damage to property; or
  - Lead to a behaviour that prejudices good order and discipline, such as disrupting other classes.
- A pupil persistently refuses to follow an instruction to leave a classroom.
- A pupil is behaving in a way that seriously disrupts a lesson.
- A pupil is behaving in a way that seriously disrupts a school sporting event or school visit.

Wherever possible, assistance will be sought from another member of staff. Positive Handling at Northway Community Primary School is seen as a proactive response to meet individual pupil needs and any such measures will be most effective in the context of the overall ethos of the school, the way that staff exercise their responsibilities and the behaviour management strategies used.

### **Recording:**

Where physical control or restraint has been used a record of the incident will be kept.

Appropriate documentation will be completed as soon as possible after the incident, normally prior to staff going home and be signed by all staff involved and a member of the Senior Leadership Team.

All adults involved in and/or observing the incident are required to complete the relevant recording form. The young person is also welcome to contribute their account in whatever way is appropriate.

The incident will be reported to parents by telephone or a meeting in person by a member of the Senior Leadership Team. In this case, "parent" has the meaning given by section 576 of the Education Act 1996, and so will include people having day-to-day care of the child and the local authority where the child is the subject of a care order. Section 576 also deems the local authority as a "parent" in the case of children who are looked after under section 20 of the Children Act 1989. If it is likely that reporting an incident to a parent will result in significant harm to the pupil, then the incident should be reported to the Local Authority.

After the review of the incident, a copy of the details will be placed on CPOMS. Parents will be offered the opportunity to have a copy of the incident record. The record of the phone call/meeting with the parents will be added to CPOMS and whether they chose to have a copy of the record form or not.

A Health and Safety Accident/Incident Form will be completed and returned to the Authority in situations where injury has occurred to either members of staff or pupils.

#### **Action after an incident:**

Where staff have been involved in an incident involving reasonable force they should have the opportunity for a brief period of rest and relaxation and in the case of more serious incidents, access to counseling and support.

The Headteacher will ensure that each incident is reviewed and investigated further as required. If further action is required in relation to a member of staff or a pupil, this will be pursued through the appropriate procedure:

- Implementation or review of a Positive Handling Plan for the pupil
- School Behaviour Policy
- Exclusions Procedure
- Child Protection Procedure
- Staff or Pupil Disciplinary Procedure.

The member of staff will be kept informed of any action taken.

In the case of any action concerning a member of staff, he/she will be advised to seek advice from his/her professional association/union.

### **Complaints:**

The availability of a clear policy about reasonable force and early involvement of parents should reduce the likelihood of complaints but may not eliminate them.

Any complaints about staff will be investigated through the school's Complaints Policy. If necessary the complaint will be dealt with by the Staff Disciplinary Procedures and/or Child Protection Procedures.

### **Monitoring incidents:**

Whenever a member of staff has occasion to use reasonable force, this will always be recorded and documented following agreed procedures. Monitoring of incidents will help to ensure that staff are following the correct procedures and will alert the Headteacher to the needs of any pupil(s) whose behaviour may require the use of reasonable force.

Monitoring of incidents will take place on a regular basis and the results used to inform planning to meet individual pupil and school needs. A Register of False Accusations made against staff will be maintained as an additional safeguard for staff working in this difficult area.

To support the Headteacher and school and ensure objectivity the School Improvement Partner to the school will be involved with the monitoring process. In addition, at Northway Community Primary School, Mrs Nina Peters, is the named Governor who supports this process by undertaking termly audits of incidents and feeding back findings to the Headteacher and Governing Body.

**NORTHWAY COMMUNITY PRIMARY SCHOOL - CARE AND CONTROL OF PUPILS**

**RECORD OF THE USE OF RESTRAINT**

**SECTION ONE**

**Reference should be made to the School's Policy on Care and Control of before completing this report form.  
This report should be completed as soon as practically possible after the incident.**

Name of Pupil.....  
Class &Year Group.....  
Date and Time of Incident.....  
Place .....

Activity.....

Reporting Staff .....

Job / Role .....

Other adult(s) involved in incident.....  
.....  
.....

**1.RECORD OF INCIDENT**

**Why was the use of reasonable force in the best interests of the pupil?  
Why? (Dynamic Risk assessment)**

Was the pupil concerned liable to injury?	Yes / No
Were other pupils liable to injury?	Yes / No
Were staff /people liable to injury?	Yes / No
Was property about to be damaged?	Yes / No
Was good order prejudiced?	Yes / No
Other? Please describe below	Yes / No

**1.1 Concise details of how the incident began and presenting behaviours?**

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**1.2 Strategies other than restrictive physical intervention that were used - Please tick**

Verbal/non-verbal advice and support		Humour	
Reassurance		Options (offered)	
Calm talking/communication /help script		Distraction	
Time out (offered)		Time out (directed)	
Step away/move away		Help Protocol	
Pupil(s) told to stop fighting			
Other- Please describe			

**1.3 Description of graded restrictive physical intervention used**

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**Approx. duration of physical intervention .....**

**1.4 Record of any immediate injuries to pupil**

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**Action Taken**

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**1.5 Were any other pupils injured? YES/NO**

**Name(s):**  
**Description of injury:**

**1.6 Were you injured? YES/NO**

**Description of injury:**

**1.7 Were any other adults injured? YES/NO**

**Name(s):**  
**Description of injury:**

**1.8 Record of any damage to property**

**1.9 Measures taken to ensure that the pupil was calmed after the incident**

**1.10 Signature of staff making report ..... Date.....**

**NORTHWAY COMMUNITY PRIMARY SCHOOL - CARE AND CONTROL OF PUPILS**

**RECORD OF THE USE OF RESTRAINT**

**SECTION TWO : SENIOR LEADERSHIP TEAM ACTION**

**2.1 Person completing this section .....**

**2.2 How parents /carers informed/by whom:**

**2.3 Signature of member of staff informing parents/carer .....**

**Date..... Time .....**

**2.4 Any further action /information:**

**2.5 Signature of Senior Leader:**

**Name ..... Signature .....**

**Role..... Date.....**

**Does the pupil have a positive handling plan? YES/NO**

**Has this incident been logged on CPOMs? YES/NO**