

ST. LUKE'S CHURCH OF ENGLAND PRIMARY SCHOOL



Church Lane

Lowton

Warrington

WA3 2PW

Headteacher: Mr S Hardaker e-mail enquiries@admin.saintlukes.wigan.sch.uk



01942 201140

web

www.saintlukes.wigan.sch.uk

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Dear Parents and Carers,

ClassDojo Communication

At St Luke's, we value the strong partnership between school and home, and good communication is an important part of this. ClassDojo provides a useful way for parents and carers to communicate with school staff and for us to share information with families.

However, we would like to remind parents and carers that ClassDojo is not an instant messaging service and staff are not able to monitor or respond to messages throughout the school day.

Our teachers' priority during the school day is, quite rightly, teaching and supporting the children in their care. Outside teaching time, staff also have a wide range of professional responsibilities, including planning and preparation, assessment and marking, meetings, training and other activities which support pupils' learning and wellbeing.

We therefore kindly ask parents and carers to understand that a response to a ClassDojo message may take up to 48 hours. Staff will always endeavour to respond as soon as reasonably possible, but an immediate or same-day response cannot always be guaranteed.

Where possible, staff will check and respond to Dojo messages before 8:30am and after the end of the school day, up until 5:00pm. We do not expect staff to monitor or respond to Dojo messages during evenings, weekends or school holidays.

If you have an urgent or time-sensitive message, particularly one concerning arrangements for that school day, please contact the school office directly rather than relying on ClassDojo.

These expectations are important in helping us maintain effective communication with families while also supporting the workload and wellbeing of our staff and ensuring that their attention during the school day remains firmly focused on our children.

Thank you, as always, for your understanding, consideration and continued support of our staff and school.

Yours sincerely,

S Hardaker

Mr S Hardaker
Headteacher



SCHOOL
MEMBER

