



## Parent Survey - Spring 2026

A huge thank you to the families who took part in our recent survey. **We had an incredible 348 responses and we were overwhelmed by your kindness and positivity.** The results have been discussed and shared with governors and staff so that we can continue to make our school an even better place to be for pupils and parents. Parents' suggestions are gratefully received and will be considered as we set our school development priorities for the future.

Survey Questions	Strongly Agree/Agree	Disagree	Don't Know
My child is happy at this school	99%	Less than 1%	1%
My child feels safe at this school	99%	Less than 1%	Less than 1%
The school makes sure its pupils are well behaved	98%	Less than 1%	1%
My child has not been bullied at this school or, if they have been bullied, the school dealt with the bullying quickly and effectively	94%	1%	5%
When I have raised concerns with the school, they have been dealt with properly	92%	1%	7%
The school has high expectations for my child	95%	0%	5%
My child does well at this school	99%	1%	0%
The school lets me know how my child is doing	98%	Less than 1%	1%
The school teaches all National Curriculum subjects	95%	Less than 1%	4%
My child can take part in clubs and activities at this school	93%	3%	4%
The school supports my child's wider personal development	96%	0%	4%
My child has SEND, and the school gives them the support they need to succeed	91% (50 out of 55 responses)	2% (1 out of 55 responses)	7% (4 out of 55 responses)
I would recommend this school to another parent	97%	1%	2%

Furthermore, we received **almost 100 additional comments** from families at the end of the survey and were able to generate the following **Word Cloud** of your views:



**And here are just a few of the comments we received:**

- ✓ *Really happy with the school - my children enjoy and run into school*
- ✓ *It's a wonderful school and we're very happy with our children's progress here.*
- ✓ *Whitby Heath is a lovely school and has always dealt with any concerns or problems I have had regarding my child efficiently and kept me informed of my child's learning progress.*
- ✓ *We are so happy with our child's progress here, she is very well understood and is given high expectations. I couldn't be happier. Thank you all for your hard work.*
- ✓ *My son really enjoys coming to school and has a good relationship with his teachers and feels well supported.*
- ✓ *I will recommend the school at any point, and am a proud parent of Whitby Heath. Thank you for all the hard work.*
- ✓ *We are extremely happy with our child's progress. Her confidence has significantly developed and her social skills are amazing. Thank you so much!*

- ✓ *Delighted with his progress during the school year so far. He loves it here.*
- ✓ *Teachers have been very good at communicating and keeping me informed and taking the time to help me support my son with his school work*
- ✓ *We are very happy with the school. I believe they have my child's best interest at heart. He's very happy at the school.*
- ✓ *I have two adult children and they came to this school and loved it and my now my younger children enjoy it now - they love it at this school. I have always been very happy with the schooling, support and time all my children have spent at this school. I would always recommend it to others.*
- ✓ *I am very impressed with the teachers in this school :)*
- ✓ *A fantastic school where all 3 of my children have thrived /are thriving.*
- ✓ *I want to thank you very much for the support with my child.*
- ✓ *School atmosphere is amazing.*
- ✓ *Fantastic school! My little girl loves it here and I cannot thank the teachers enough for all their support!*
- ✓ *Talk for Writing has had a really positive impact for our child in Reception. Thank you to all of the staff in EYFS.*
- ✓ *Exemplary school - my son has ADHD and is very well supported*
- ✓ *Fantastic school, teachers are so well organised. Thank you*
- ✓ *Wonderful school with amazing staff, I couldn't ask for more.*
- ✓ *We love how school supports our children in their development. I feel that every morning I am leaving my kids in hands of people who truly care about their education as well as well-being and happiness.*

## Responses To Other Questions, Queries and Comments

Finally, we also received the following queries/comments which allow us to consider how we can improve. The comments are in blue font and grouped into themes; our response is in black:

### Communication

- ❖ *There is little to no communication or updates on the Dojo for our class teacher*
- ❖ *Would like more weekly updates on what my child is learning and how to help at home if needed. Other than that, very happy.*

Through Class Dojo (both class and whole school pages), weekly newsletters, parent teacher meetings and reports, we try to communicate thoroughly with our families without overwhelming them with information. Our school website contains much more detailed information for families about the school curriculum and what is taught when in each year group. Please see the 'Curriculum' page on our website if you would find this helpful. We will aim for greater consistency across different class pages on Class Dojo. Thank you for your feedback 😊.

### After School Clubs for Reception

- ❖ *Would like to see more clubs and activities available for the EYFS.*
- ❖ *It would be great if afterschool clubs would be available for reception kids as my daughter would love to join them.*

We open after-school clubs up to Reception children each year in the summer term (from April). Before this time, most of the children are not ready for the level of independence required for an additional activity at the end of a tiring school day. We also have to consider children's 'readiness' to attend these earlier in the year, with many children still struggling with toileting and being used to the high ratio of adults that are available throughout the day in Early Years. After school clubs will typically only have 2 members of staff and 20 children from across the key stage. We do not have the resources to allocate additional staff to the clubs, as all internally arranged clubs are supported by staff generously giving up their own time. However, in addition to clubs being available from April for Reception children, we do also have onsite wraparound care provided by S4YC throughout the school year.

## **Behaviour**

- ❖ *Concerns about the year above being rough with younger pupils (year 2 to year 1) during breaks*

Behaviour is a genuine strength of the school, with children learning about our School Values and positive relationships from the earliest age. Last year we also introduced lunchtime mini-clubs, run by our staff, that children can join each day. These have helped further engage children in organised activities. Any incidents that occur are swiftly dealt with by staff in accordance with our behaviour policy and parents are informed. If any parent has concerns about behaviour, please contact school so we can investigate this for you. Keeping children safe is always our number one priority.

## **Curriculum**

- ❖ *Too much pressure on children with all the homework and after school reading.*

Our homework policy adheres to the government guidance around homework for primary schools and the expectation that it is completed. We ensure homework is brief and is focussed on basic skills, such as reading, spelling or timetables practice. We ensure that children are given up to 5 days to complete homework as we appreciate many families live busy lives and have activities planned during weekends. Here is an extract from the policy to explain the timeline for homework:

*'Homework will be set on a Friday and will be due in on the following Tuesday. Children who do not submit homework by Tuesday will also be given an extra day to complete and submit it.'*

- ❖ *PE is minimal and could be improved.*

We deliver the PE curriculum in full, in accordance with the National Curriculum, and have significantly increased our involvement in sporting events and competitions across Ellesmere Port and the North West. This year our children have competed in football, cross country, dance and netball, to name just a few competitions. We have more events and competitions rapidly approaching such as cricket and orienteering. Please get in touch if you have specific ways in which you would like PE to improve and we will discuss with you whether this fits into the National Curriculum for primary schools.