Middlewich Primary School

Parent and Carer Code of Conduct

At Middlewich Primary School, we are committed to fostering a safe, respectful and inclusive environment for all pupils, staff and families. This Parent Code of Conduct outlines the expectations for behaviour and communication to ensure a positive partnership between home and school.

1. Respectful Communication

- Treat all staff, pupils, and other parents and cares with courtesy and respect.
- Use appropriate language and tone in all interactions, including face-to-face, phone, email and social media.
- Raise concerns constructively and follow the school's complaints procedure.

2. Support for Learning

- Encourage and support your child's learning at home and at school.
- Ensure your child attends school regularly and on time.
- Engage with school activities, events, and meetings where possible.

3. Appropriate Behaviour on School Premises

- Behave in a calm and respectful manner while on school grounds.
- Follow school procedures for drop-off, pick-up and visitor access.
- Avoid disruptive behaviour, including shouting, aggression or physical confrontation.

4. Online Conduct

- Refrain from posting negative or defamatory comments about the school, staff or other families on social media, including in group WhatsApp chats.
- Use online platforms responsibly and in line with the school's digital communication policies.

5. Safeguarding and Confidentiality

- Respect the privacy and confidentiality of pupils, staff and families.
- Report any safeguarding concerns to the school's Designated Safeguarding Lead (Mrs Davies).

6. Working Together

- Collaborate with the school to resolve issues and support your child's development.
- Uphold the school's values and policies, including behaviour, uniform and attendance expectations.

Breaches of the Code

Failure to follow this Code of Conduct may result in:

- A meeting with school leadership.
- Restricted access to school premises.
- Referral to appropriate authorities in serious cases.

We thank all parents and carers for their continued support and cooperation in making Middlewich Primary School a safe and nurturing environment for every child.